

17th March 2020

Dear Parents

As Founder and behalf of everyone in the Busy Bees family, we would like to thank you for your support in these unprecedented times. We understand and appreciate the additional challenges everyone is confronted with each day and know that we have many families relying on us to remain open. With the continued support from you and our amazing nursery teams we will do our utmost to remain open until we are instructed otherwise by the authorities. This may mean that we have to be a little more flexible in our approach and implement new procedures and modify how we operate as the situation changes.

If any of our nursery staff have to self isolate, we may need to relocate children into a different room to compensate for being a staff member down, but this will be done safely and sensitively and for as short a time as possible.

The UK government and governments in other territories are currently committed to keep schools and nurseries open because the medical experts suggest the risks are lower for younger people. Our centres have smaller groups and we are able to restrict the interaction from group to group as appropriate. We already have a robust hygiene procedures and visitor control and can increase our focus as we feel appropriate. We can make different arrangements for the use of resources and we can limit our shared spaces if necessary. We can also better monitor the hygiene practices and general health as our children are closely supervised. With the support of our teams we will continue to work very hard to be measured in our approach and to do the right thing.

Yesterday I received a video clip from Milan, with residents from a number of apartments all applauding those who work for the health service. It was very touching and hit home to me that without the amazing service our staff teams provide, there would be less people able to work whether it be from home or in the essential front line services, caring for those currently sick not just with Covid 19 but with other illnesses too. We applaud all of our loyal staff who are part of the Busy Bees family for their dedication and commitment to our children and families.

Thank you for your kindness and your support in these challenging times.

Warmest wishes,



Marg Randles
Founder and Chief Academic Officer

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