



30 July 2020

Dear Parents

Update regarding the re-opening of David Lloyd premises which your nursery is located within

On Thursday 30 July, the First Minister advised parliament that indoor leisure premises in Scotland are not yet permitted to open. While an update will be provided by the Scottish Government in three weeks, it is not certain that opening of leisure premises will be permitted before the 14 September, and I completely understand that this will be as disappointing for you as it is for us.

We would like nothing more than to open your nursery and welcome you all back, however we are restricted both by the permissions of the Scottish Government and by the decisions made by the David Lloyd management teams regarding their own premises. I assure you that we are doing all we can to engage with our professional colleagues to explore all options to allow us to access our nursery premises before the leisure facilities open. While this final decision is not ours to make, we're doing everything in our power to demonstrate that not only are we able to operate to stringent Covid-secure protocols, but that granting access is in the welfare interests of all parties, especially our children who deserve to be reunited with their friends and engage in Busy Bees learning once again.

Earlier this month, when permission to re-open our centres in Scotland was granted, many of you have returned to us and have enjoyed accessing nursery provision within your local paired Busy Bees and I thank you for your continued loyalty. Please rest assured that your space with us in this paired centre is secured until your own centre is able to open once again. Soon we will be launching a marketing campaign to promote our nurseries, this is nationwide so please don't be concerned that we are seeking new families to join us while you are unable to as this is not the case. Many families are looking for nursery provision across the country and we want to support them, when and where we can safely do so.

To those who have not yet returned, again please know that as a Busy Bees family your space is secured for your return when we are permitted to open and by previously completing your re-enrolment form you were able to advise us of your nursery needs. We know family circumstances are still uncertain and many parents will still be facing decisions surrounding their employment, this is why our commitment to you remains. Therefore, I would like to take this opportunity to remind you that until you confirm your return to us, or we are permitted to open, your nursery account will remain frozen and you will not be charged.

We will continue to keep in touch with you by email, however if you need us then please drop your Centre Director an email, they are all working within their paired nurseries to ensure a familiar face is there for our families. Please contact us using your usual Centre Director email address and your Centre Director will pick this up and come back to you. Thank you in advance for understanding that we are receiving many questions so we will come back to you as soon as we can.

Time at home can be tough, especially when the weather isn't on our side either. Please make great use of UP via your parent app, this is completely free for you as a Busy Bees family and is filled with ideas to keep your family busy and keep our children's minds engaged in play-based learning. If you

haven't accessed our new virtual baby groups yet then maybe these might be of interest, just click [here](#) to sign up for Bombo Time. Our [Busy Bees website](#) remains fully up to date with all of our current news, Covid-secure procedures and contact routes.

On behalf of Busy Bees, I'd like to say how much we truly value your continued loyalty and we will be in touch as soon as we know more. We dearly hope we can welcome you back to your nursery soon.

Wishing you continued health,

Louise Copson

Operations Director – North

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